

**IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF GEORGIA  
ATLANTA DIVISION**

PAULA FOOTE, individually and on :  
behalf of others similarly situated, : CIVIL ACTION FILE NO. 1:19-cv-  
 : 04381-LMM  
Plaintiff, :  
 :  
v. :  
 :  
MATRIX WARRANTY :  
SOLUTIONS, INC. d/b/a ELEMENT :  
PROTECTION, CAR PROTECTION :  
USA D/B/A CLEAR PATH and JOHN :  
DAVIS, :  
 :  
Defendants. :  
 :  
/

the caller was attempting to reach me about my “car’s extended warranty” and instructed me to press “1” to speak with a representative about extending my “car’s extended warranty.”

4. The pre-recorded message was generic and did not identify the caller, so I pressed “1” in an attempt to identify the source of the illegal pre-recorded robocall.

5. I was transferred to an agent who did not have any of my information, nor any information about the vehicle I drive.

6. That agent then transferred me to a man by the name of “Mark Wilson,” a “senior coverage specialist” with the “corporate office.”

7. Only after I indicated a desire to purchase the policy, “Mark” provided me a call back/customer service number of 866-327-6685.

8. The telephone number 866-327-6685 is associated with Car Protection USA, which is a Defendant in this action. *See, eg.* Better Business Bureau, *Car Protection USA*, (last visited Feb. 11, 2020), <https://www.bbb.org/us/ca/santa-ana/profile/auto-warranty-services/car-protection-usa-1126-172015718> (archived at <https://archive.is/efuFi>).

9. After providing my credit card number on the call, I received a credit card charge from a company called “Complete Advanced Automot”, which appears to be as much as the credit card company would allow to be printed of the full company name, “Complete Advanced Automotive Solutions LLC.”

10. I questioned "Mark" about the discrepancy, and was transferred to a female supervisor. That supervisor stated that their company was Car Protection USA, that Complete Advanced Automotive Solutions LLC handled the initial payment, and that future financing payments would be handled by a company called Mepco. The supervisor also stated that the policy administrator, the company that would handle all the claims, was Matrix, which is a Defendant to this action.

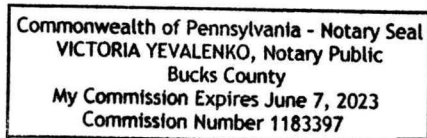
11. After asking further questions to clarify the relationship between the various entities that were named on the call, the agent simply hung up.

12. I recorded the call, and created a simultaneous backup copy using a police evidence forensic audio recorder. I would be glad to provide these recordings to the Court.

I declare under penalty of perjury that the foregoing is true and corr

Commonwealth of Pennsylvania, County of Bucks. Signed and sworn to before me on 02-12-2020 by Andrew R. Perrong.

Victoria Yevalenko  
Notary Public



Andrew R. Perrong  
Andrew R. Perrong  
1657 The Fairway #131  
Jenkintown, PA 19046